

# TEXT MESSAGING WITH CISCO JABBER



## OVERVIEW

### Turn SMS into a conversational tool for communicating with all your customers and partners

- **Enable your users to communicate with anyone on any mobile phone, with SMS texting integrated in to Cisco Jabber**
- **Ensure compliance with monitoring, recording and archiving requirements**
- **Separate personal and business communications for privacy compliance**
- **Text directly from your existing landline phone number (US & Canada customers only)**

Surveys show text messaging is now the preferred way for many consumers to interact with companies.

For your customers, communicating by text to handle customer service, product questions, order status checking and a range of other interactions with your staff is immediate and simple.

Are you empowering your employees to take advantage of this critical new customer communications channel?

### Enterprise Text Messaging with Mobile-X from Tango Networks

Tango Networks offers a turnkey cloud-based service that enables SMS text messages to be sent and received – either on your users' existing business phone numbers, or on new SMS enabled numbers.

Tango Networks' Mobile-X service integrates SMS messages seamlessly into your corporate communications systems and other applications. SMS texting is in your control, so you can ensure the communications are compliant with monitoring, recording, and archiving requirements.

Users send and receive SMS text messages on their mobile phones and Mobile-X automatically converts these messages to come from their business number.

Mobile-X's identity management capabilities enable you to keep business and personal communications separate and secure.



Your Cisco Jabber users can send Jabber instant messages that Mobile-X converts to SMS text on the mobile network. Now your Jabber users can communicate by text message with anyone on any mobile phone.

## Features & Benefits

- **True single number communications – no more personal mobile phones for texting**
- **Communicate by text with customers or clients but protect personal number**
- **Fully hosted, cloud-based subscription service – no software or hardware to buy, install or maintain**
- **Works with existing business numbers so voice and texting use a single number**
- **Seamless porting of existing business numbers into the service**
- **Identity Management separates business and personal communications, ensuring privacy compliance**
- **Supports integration with compliance tools for monitoring, logging, recording and archiving**

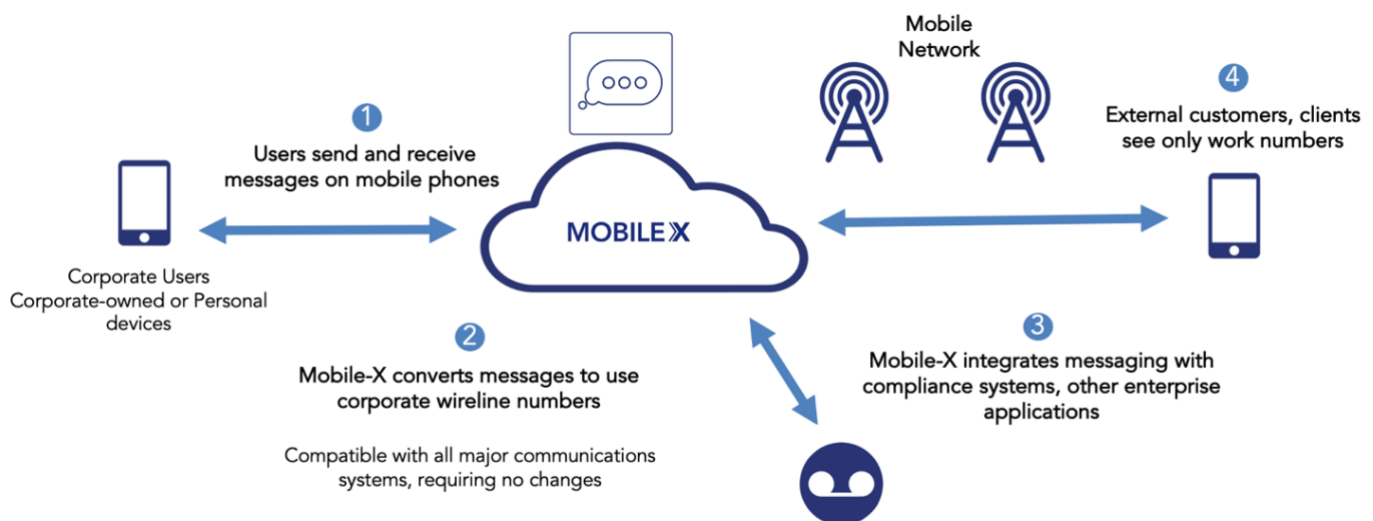
## Mobile-X: the first mobile service built for business, controlled by businesses

[Tango Networks](#) is revolutionizing business communications with the industry's first mobile network built for business, controlled by businesses.

[The Mobile-X service](#) turns any mobile phone into a fully featured extension of your communications platform, putting mobile voice, text and data entirely in your control for the first time.

Companies use Mobile-X to deliver easy-to-use, business quality communications for [remote workers and employees working from home](#), [the distributed workforce](#), [deskless employees](#), and [workers on the go](#). Built on next-generation [fixed mobile convergence technology](#), Mobile-X delivers true [Mobile Unified Communications](#) for today's businesses.

Mobile-X empowers companies to transform operations, streamline collaboration and boost employee productivity across the board. Learn more at [www.tango-networks.com](http://www.tango-networks.com).



For more than a decade Tango Networks has been a worldwide innovation leader in solutions that enable businesses to adopt mobile communications for greater efficiency and productivity.

**LEARN MORE AT [TANGO-NETWORKS.COM](http://TANGO-NETWORKS.COM)**

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